



Juvenile Reentry Task Force

Reentry Strategic Plan

Family Involvement Subgroup

North Carolina's 4 Priority Areas

1

- Implement a Comprehensive Service Plan

2

- Increase family involvement

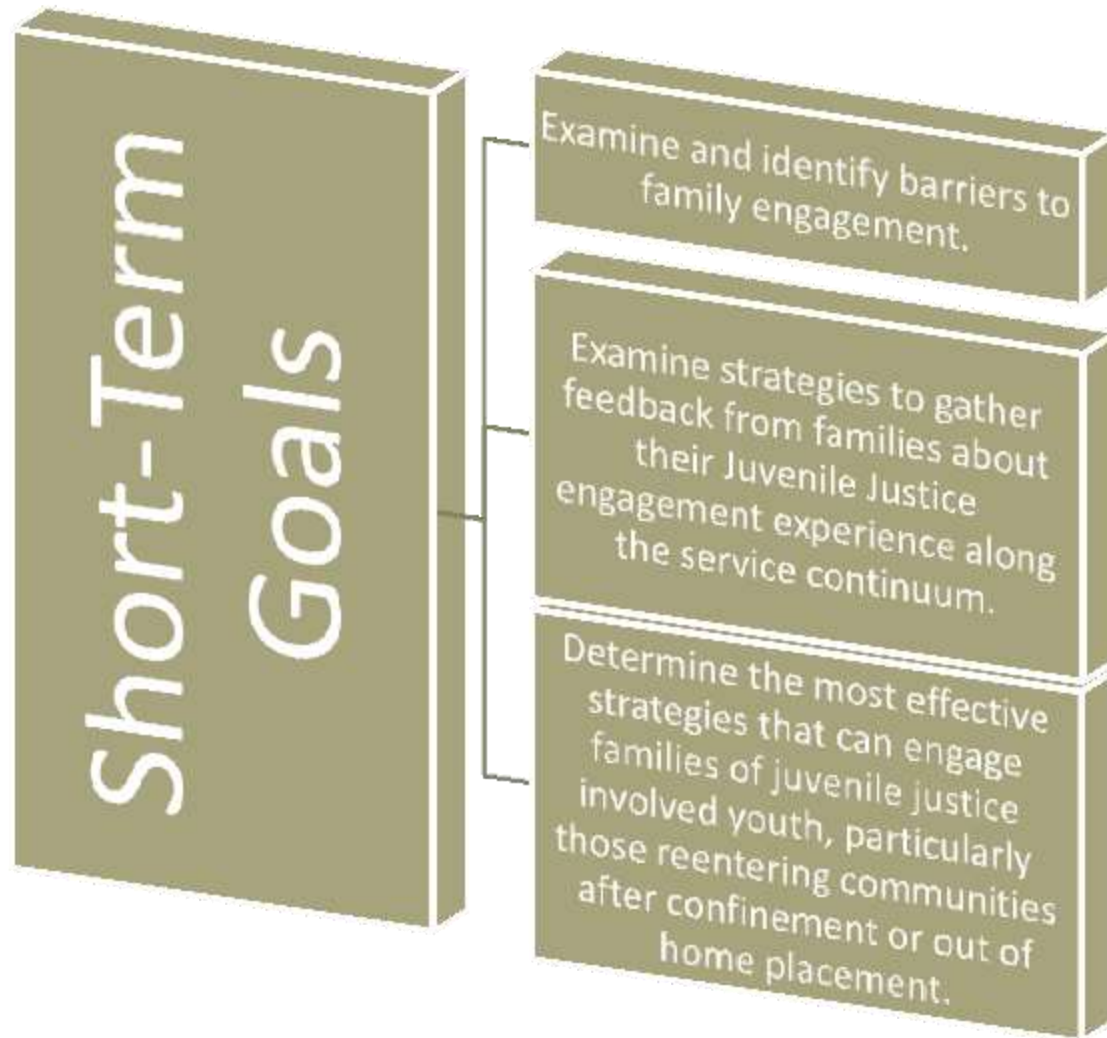
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- Develop more workforce development/educational opportunities for high risk youth

4

- Increase data quality and number of tracked indicators

Priority 2: Increase Family Involvement



Short-Term Goals

1. Examine and identify barriers to family engagement.
 - Obtain barrier information directly from parents through questionnaires
 - Subcommittee noted the following:
 - Reluctance of families to interact with juvenile court counselors as youth are served along the continuum
 - Overwhelming nature of having “too many plans” (e.g., Medicaid plan, service provider plan)
 - Transportation issues
 - Lack of understanding of the JJ/ human services jargon
 - Financial burden/ childcare
 - Restoration of relationship of the displaced child (feelings of abandonment, guilt)
 - Difficulty of juggling a job, time off from job

Short-Term Goals

2. Examine strategies to gather feedback from families about their Juvenile Justice engagement experience along the service continuum.

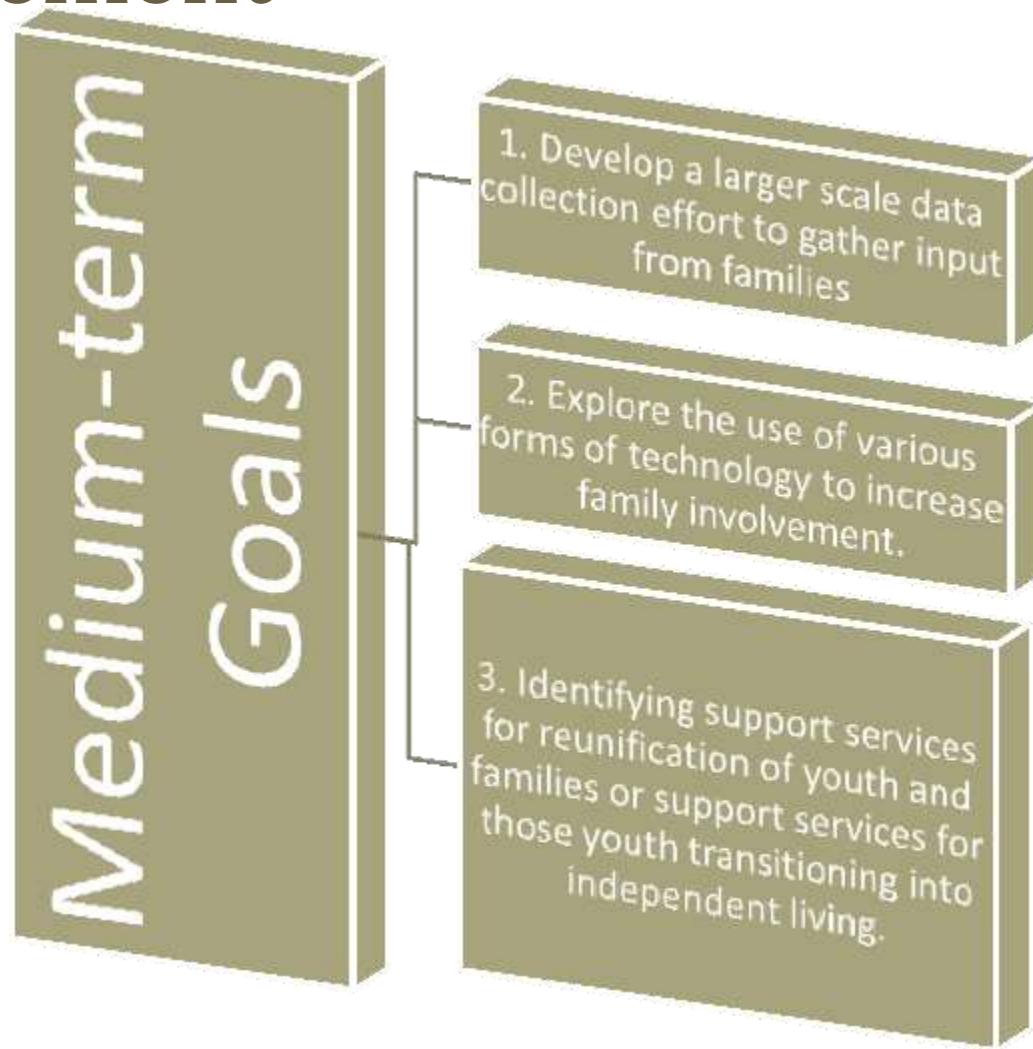
- Develop a small scale data collection to gather immediate input from families with a youth in a YDC and those exiting a YDC
 - Completed Task:
 - Open-ended Parent Reentry Questionnaire during focus groups with families that have youth in a YDC (scheduled in May 6, 2015)
 - Scaled Parent Reentry Questionnaires for use on parents of YDC population youth and parents of post-release supervision population youth
- Develop a plan for use of technology to gather data from families

Short-Term Goals

3. Determine the most effective strategies that can engage families of juvenile justice involved youth

- Use of education committee identified as a subcommittee of local JCPCs tasked with educating parents and community
- Development educational materials for parents (terminology guide)
- Use of technology to facilitate communication between parents and youth and between juvenile justice staff and families
- Parenting skills development and availability locally

Priority 2: Increase Family Involvement



Medium-Term Goals

1. Develop a larger scale data collection effort to gather input from families
 - Gather information at various points along the continuum from families with a youth in the juvenile justice system
 - Pre-commitment status
 - Commitment status to a YDC
 - Development of a touch-screen questionnaire to be utilized by consumers/parents upon exit from YDC visitation
 - Post-release supervision/Transitional Living
 - Task: Subgroup will access this population by May, 2015 to deliver survey
 - Task: Subgroup is actively working on editing this survey

Medium-Term Goals

2. Explore the use of various technologies to increase family involvement and to aide with :

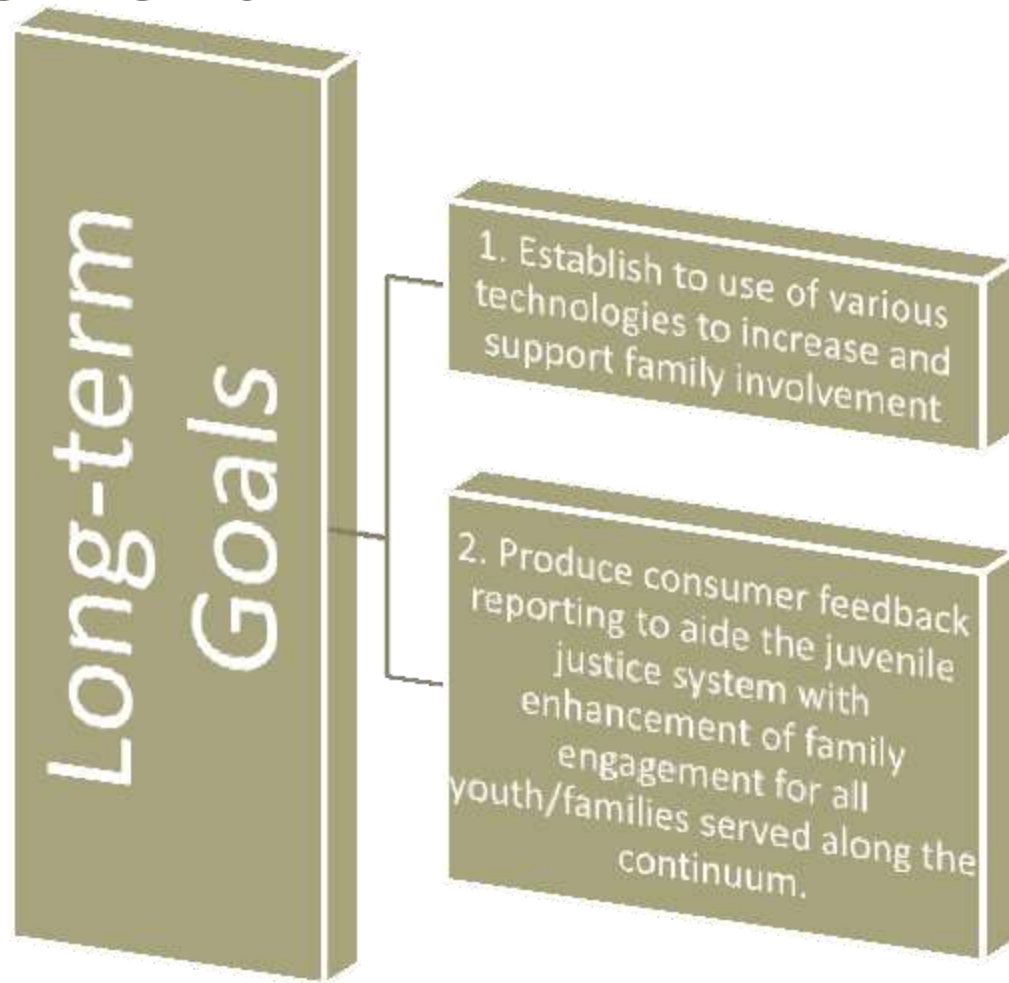
- Connecting youth and families with transportation barriers
 - Use of video-conferencing (<https://vsee.com/>), a HIPPPAA-compliant video-conferencing tool to facilitate virtual participation
 - Treatment team
 - Child and Family Team (CFT) meetings
 - V visitation
 - Use of social media, text messaging to remind families of meetings, place, time, short messaging to engage families.
 - External phones (prevent communication barrier)
- Obtaining data from families
 - Use of an technology to deliver questionnaires
 - Computer web-based survey tools (e.g., Qualtrics, Survey Monkey)
 - Phone App delivery
 - Use of touch-screen survey tools

Medium-Term Goals

3. Identifying support services for reunification of youth and families or support services for those youth transitioning into independent living

- Assisting families with supportive services for parents while youth are in a YDC
 - Parent support groups
 - Parent advocates
 - Parent skill-building services, therapeutic services

Priority 2: Increase Family Involvement



Long-Term Goals

1. Establish to use of various technologies to increase and support family involvement
 - Provide access for teleconferencing capability in all Court Services Districts and YDCs
 - To assist families with engagement with youth, Child and Family Teams while youth are in commitment status
 - Develop a downloadable app to alert parents, to provide information regarding services available, to provide communication about service planning, appointments etc.
 - Create sustainable web-based surveys designed for parents of youth involved in the juvenile justice system (use along the full continuum)

Long-Term Goals

2. Produce consumer feedback reporting to aide the juvenile justice system with enhancement of family engagement for all youth/families served along the continuum.

- Data would be useful for local planning of service needs for reentry youth and families (JCPCs)
- Data could assist with staff training efforts system wide
- Data could suggest how the level of engagement is related to juvenile outcomes