



# North Carolina Department of Public Safety

## Adult Correction and Juvenile Justice

Roy Cooper, Governor  
Erik A. Hooks, Secretary

Reuben Young, Interim Chief Deputy Secretary

### MEMORANDUM

**TO:** Chairs of the Joint Legislative Oversight Committee on Justice and Public Safety  
Chairs of Senate Appropriations Committee on Justice and Public Safety  
Chairs of House Appropriations Committee on Justice and Public Safety

**FROM:** Erik A. Hooks, Secretary *E.A.H.*  
Reuben F. Young, Interim Chief Deputy Secretary *Rey*

**RE:** Inmate Medical Cost Containment Report

**DATE:** February 1, 2019

*Pursuant to NC General Statute 143B-707.3(c), the Department of Public Safety shall report November 1, 2016 and quarterly thereafter to the Joint Legislative Oversight Committee on Justice and Public Safety and the chairs of the House of Representatives and Senate Appropriations Committees on Justice and Public Safety on:*

- (1) The number of total inmates and juvenile offenders requiring hospitalization or hospital services who receive that treatment at each hospital.*
- (2) The volume of scheduled and emergent services listed by hospital and, of that volume, the number of those services that are provided by contracted and non-contracted providers.*
- (3) The volume of scheduled and emergent admissions listed by hospital and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.*
- (4) The volume of inpatient medical services provided to Medicaid-eligible inmates and juvenile offenders, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.*
- (5) The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.*
- (6) The hospital utilization, including the amount paid to individual hospitals, the number of inmates and juvenile offenders served, the number of claims, and whether the hospital was a contracted or non-contracted facility.*
- (7) The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and WakeMed Hospital.*
- (8) The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, UNC Rex Healthcare, and WakeMed Hospital, including the number of days between the date the claim was filed and the date the claim was paid.*
- (9) A list of hospitals under contract.*

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**Adult Correction:  
2018–2019 2<sup>nd</sup> Quarter Health Services Legislative Report**

To ensure that correct information relative to 143B-707.3(c) is reported, the Department clarified with the Fiscal Research Division that the volumes of services referenced are for hospitalization and hospital services data.

This report is for hospitalizations or hospital services of inmates which occurred from October 1, 2018 – December 31, 2018.

**1) The number of total inmates and juvenile offenders requiring hospitalization or hospital services who receive that treatment at each hospital.**

During this time period, there were 1,898 episodes that required treatment at a community hospital. Of these episodes 438 were emergent admissions, 302 to contract facilities and 136 to non-contract facilities. Of the remaining episodes at community hospitals, 1,460 required emergency room visits only, 857 to contract facilities and 603 to non-contract facilities. Of these emergent episodes, 44 were scheduled admissions, 42 to contract facilities and 2 to non-contract facilities. Please refer to Attachment A for more detailed information.

**(2) The volume of scheduled and emergent services listed by hospital and, of that volume, the number of those services that are provided by contracted and non-contracted providers.**

Figure 1 below shows the distribution of emergent/emergency in contracted and non-contracted facilities from October 1, 2018 through December 31, 2018. Please refer to Attachment A for more detailed information regarding hospital utilization.

Figure 1

| Oct. 31 – Dec. 31, 2018 | ER          | Percentage  |
|-------------------------|-------------|-------------|
| CONTRACT HOSPITALS      | 857         | 59%         |
| NON-CONTRACT HOSPITALS  | 603         | 41%         |
| <b>Grand Total</b>      | <b>1460</b> | <b>100%</b> |

**(3) The volume of scheduled and emergent admissions listed by hospital and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.**

Figure 2 below shows the distribution of emergent and scheduled admissions in contracted and non-contracted facilities from October 1, 2018 through December 31, 2018.

Figure 2

| Oct. 31 – Dec. 31, 2018 | Emergent   | Percentage  | Scheduled | Percentage  |
|-------------------------|------------|-------------|-----------|-------------|
| CONTRACT FACILITIES     | 302        | 69%         | 42        | 95%         |
| NON-CONTRACT FACILITIES | 136        | 31%         | 2         | 5%          |
| <b>Grand Total</b>      | <b>438</b> | <b>100%</b> | <b>44</b> | <b>100%</b> |

**(4) The volume of inpatient medical services provided to Medicaid-eligible inmates and juvenile offenders, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.**

From October 1, 2018 – December 31, 2018, 105 cases were identified as eligible for Medicaid. Based upon the *State Auditor's May 2012 Financial Related Audit Report*, the average savings of each case would be \$18,181.81. Using the methods applied in the audit, the estimated savings from October 1, 2018 through December 31, 2018 would be approximately \$1,909,090.05. Information regarding the length of time between the date the claim was filed and the date the claim was paid is not available to DPS. Once the application is completed, it is processed at the county level and then to DHHS for payment.

**(5) The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.**

Medical claims with a date of service August 1, 2016 or later continue to be directed to PGBA for processing. Feedback received from our providers continue to be very positive and encouraging. Providers are pleased with the processing time and report PGBA staff is very prompt and professional in responding to inquiries. The number of providers submitting claims using the electronic portal increases each month. Providers utilizing this feature are very pleased with the efficiency.

As of December 31, 2018, DPS reported the claims backlog had been successfully cleared. DPS continues to receive a very small number of claims that were previously denied for improper authorizations, coding errors or other deficiencies.

The chart on the following page summarizes PGBA's performance history for the months of October 2018 through December 2018. PGBA is currently processing over 99% of claims within 10 days and 15 days, respectively.

|  | Oct-18         | Nov-18         | Dec-18        |
|--|----------------|----------------|---------------|
| Total Clean Claims Processed                           | 8,808          | 8,306          | 7,111         |
| Clean Claims Processed in 10 Business Days             | 8,808          | 8,306          | 7,110         |
| <i>% of Clean Claims Processed in 10 Business Days</i> | <i>100.00%</i> | <i>100.00%</i> | <i>99.99%</i> |
| *Clean and Unclean Claims Processed                    | 9,784          | 8,993          | 7,788         |
| *Clean and Unclean Processed in 10 Bus Days            | 9,726          | 8,992          | 7,787         |
| <i>*% of Combined Processed in 10 Business Days</i>    | <i>99.41%</i>  | <i>99.99%</i>  | <i>99.99%</i> |

*Excludes Medicaid, OHI, Workman's Comp and Work Release claims which are exempt from the 10-day standard*

| <b>Claims Processed Breakout</b>          |               |               |              |
|---|---------------|---------------|--------------|
| <i>Professional Claims Processed</i>      | 8,827         | 8,948         | 6,953        |
| <i>Institutional Claim Processed</i>      | 2,300         | 1,796         | 1,529        |
| <i>Total Claims Processed</i>             | <i>11,127</i> | <i>10,744</i> | <i>8,482</i> |
| <i>Adult Claims Processed</i>             | 11,095        | 10,710        | 8,459        |
| <i>Juvenile Claims Processed</i>          | 32            | 34            | 23           |
| <i>EDI Claims Processed</i>               | 4,997         | 4,655         | 3,480        |
| <i>XPress Claims Processed</i>            | 1,481         | 1,660         | 1,345        |
| <b>Claims Receipts Breakout</b>           |               |               |              |
| <i>EDI Claims Received</i>                | 4,467         | 4,558         | 3,778        |
| <i>XPress Claims Received</i>             | 1,478         | 1,776         | 1,201        |
| <i>Paper Claims Received</i>              | 4,942         | 4,039         | 4,361        |
| <i>Total Claims Receipts</i>              | <i>10,887</i> | <i>10,373</i> | <i>9,340</i> |
| <b>Correspondence</b>                     |               |               |              |
| <i>Web Correspondence Completed</i>       | 20            | 24            | 40           |
| <i>Written Correspondence Completed</i>   | 1,117         | 764           | 812          |
| <i>Telephone Correspondence Completed</i> | 927           | 769           | 644          |
| <i>Total Correspondence Completed</i>     | <i>2,064</i>  | <i>1,557</i>  | <i>1,496</i> |

(6) The hospital utilization, including the amount paid to individual hospitals, the number of inmates and juvenile offenders served, the number of claims, and whether the hospital was a contracted or non-contracted facility.

| Volume of Claims | Provider TIN | Provider Facility              | Contracted (Y/N) | Total Charge    | Amount Paid    |
|------------------|--------------|--------------------------------|------------------|-----------------|----------------|
| 3,548            | 561732213    | UNC FACULTY PHYSICIANS         | Y                | \$2,121,033.66  | \$1,343,564.06 |
| 2,499            | 561118388    | UNIV OF NC HOSPITALS           | Y                | \$15,419,272.20 | \$7,633,664.31 |
| 773              | 561509260    | NC HEART AND VASCULAR          | Y                | \$3,383,634.28  | \$785,690.77   |
| 618              | 383740839    | PITT COUNTY MEMORIAL HOSPITAL  | N                | \$245,734.00    | \$40,176.78    |
| 457              | 020777195    | MOUNTAIN VALLEY HEALTH CENTER  | N                | \$159,432.00    | \$51,312.08    |
| 442              | 560994806    | EASTERN RADIOLOGIST INC        | N                | \$64,925.00     | \$24,086.54    |
| 314              | 561029437    | DUKE UNIVERSITY HOSPITAL       | N                | \$437,702.80    | \$111,931.17   |
| 291              | 560990409    | WAKE RADIOLOGY CONSULTANT PA   | N                | \$66,148.00     | \$18,750.94    |
| 287              | 223849199    | WAKE FOREST UNIV HEALTH        | N                | \$207,190.65    | \$62,634.25    |
| 261              | 562070036    | DUKE HEALTH RALEIGH HOSPITAL   | N                | \$3,344,125.31  | \$697,315.87   |
| 254              | 560529976    | BLUE RIDGE HEALTHCARE          | N                | \$2,926,862.66  | \$486,231.40   |
| 248              | 560530233    | SOUTHEASTERN REGIONAL MED      | N                | \$1,298,509.48  | \$258,241.33   |
| 221              | 560789196    | CATAWBA VALLEY MEDICAL CENTER  | N                | \$1,507,079.02  | \$269,660.66   |
| 197              | 560585243    | PITT COUNTY MEMORIAL HOSPITAL  | Y                | \$3,882,402.88  | \$1,211,378.50 |
| 185              | 561667838    | ALBEMARLE ORTHO & SPORTS       | N                | \$87,193.20     | \$9,160.44     |
| 178              | 566000403    | ECU SCHOOL OF MEDICINE CLINIC  | N                | \$133,995.76    | \$29,293.36    |
| 167              | 900511207    | ECU PHYSICIANS DIAGNOSTIC      | N                | \$38,976.50     | \$1,185.56     |
| 165              | 560954779    | CHARLOTTE RADIOLOGY            | N                | \$57,903.00     | \$12,520.51    |
| 162              | 020759583    | CAROLINAS EMERGENCY GROUP      | N                | \$175,042.00    | \$39,167.96    |
| 159              | 561614999    | RALEIGH EMERGENCY MED ASSOC    | N                | \$126,794.59    | \$46,902.68    |
| 144              | 561014346    | PINEHURST RADIOLOGY GROUP      | N                | \$39,893.00     | \$12,606.70    |
| 143              | 560547479    | NOVANT HEALTH ROWAN MEDICAL CT | N                | \$1,334,365.39  | \$241,798.86   |
| 136              | 560954803    | RALEIGH RADIOLOGY ASSOCIATES   | N                | \$22,266.00     | \$8,843.80     |
| 134              | 561230477    | RALEIGH PATHOLOGY LAB ASSOCIA  | N                | \$20,122.00     | \$347.46       |
| 132              | 560945616    | MECKLENBURG RADIOLOGY ASSOC    | N                | \$24,620.00     | \$9,242.50     |
| 132              | 561936354    | FIRSTHEALTH MONTGOMERY MEMORIA | N                | \$1,742,091.80  | \$262,537.21   |
| 129              | 472188113    | ROWAN MEDICAL CENTER           | N                | \$129,201.00    | \$33,056.56    |

| Volume of Claims | Provider TIN | Provider Facility               | Contracted (Y/N) | Total Charge   | Amount Paid  |
|------------------|--------------|---------------------------------|------------------|----------------|--------------|
| 127              | 560946251    | BLUE RIDGE REG HOSPITAL         | N                | \$18,804.02    | \$7,633.54   |
| 126              | 566017737    | WAKEMED                         | N                | \$2,220,386.54 | \$372,436.79 |
| 122              | 264169156    | WAKE SPECIALTY PHYSICIANS LLC   | N                | \$88,638.50    | \$20,899.37  |
| 122              | 562086200    | PHYSICAL LAB CONSULTANTS        | N                | \$7,557.00     | \$0.00       |
| 119              | 561544884    | COASTAL RADIOLOGY ASSOCIATES    | N                | \$62,753.00    | \$8,116.78   |
| 112              | 560941927    | CATAWBA VALLEY MEDICAL CENTER   | N                | \$18,126.06    | \$6,259.20   |
| 110              | 263291657    | COLUMBUS EMERGENCY GROUP        | N                | \$188,981.00   | \$13,730.74  |
| 109              | 560529945    | ATRIUM HLTH UNIVERSITY CITY     | N                | \$1,630,967.78 | \$164,627.64 |
| 109              | 561763695    | WAKEMED                         | N                | \$76,768.00    | \$25,103.28  |
| 103              | 560955519    | PINEHURST PATHOLOGY CENTER INC  | N                | \$13,492.66    | \$156.54     |
| 97               | 562119000    | NEW HANOVER REGIONAL MEDICAL    | N                | \$104,034.00   | \$23,961.28  |
| 89               | 202053449    | ANESTHETIX OF LEXINGTON PLLC    | N                | \$157,881.00   | \$20,966.26  |
| 89               | 463176429    | JOHNSTON HEALTH SERVICES        | N                | \$1,102,052.20 | \$180,931.25 |
| 87               | 561025032    | BLUE RIDGE MEDICAL CENTER GENE  | N                | \$305,916.91   | \$135,156.15 |
| 83               | 561752877    | SANDHILLS EMERGENCY PHY         | N                | \$114,452.00   | \$23,622.42  |
| 82               | 200688168    | CAROLINA RADIOLOGY CONSULTANTS  | N                | \$15,574.00    | \$5,821.85   |
| 80               | 560532141    | MISSION HOSPITALS INC           | N                | \$938,390.78   | \$211,801.66 |
| 80               | 560986500    | CAROLINAS PATHOLOGY GROUP PA    | N                | \$43,126.19    | \$1,233.33   |
| 79               | 200399645    | FRANKLIN REG EMERG PHYS LLC     | N                | \$142,825.00   | \$15,666.00  |
| 78               | 581728803    | NOVANT MEDICAL GROUP INC        | N                | \$52,374.75    | \$17,130.84  |
| 75               | 561348830    | COLUMBUS REGIONAL HEALTHCARE    | N                | \$22,803.00    | \$7,225.98   |
| 74               | 561329038    | DELANEY RADIOLOGISTS PA         | N                | \$16,756.00    | \$5,318.71   |
| 73               | 560942865    | GREENSBORO RADIOLOGY            | N                | \$10,579.12    | \$4,448.50   |
| 73               | 560989789    | HALIFAX REGIONAL MEDICAL CENTER | N                | \$348,009.92   | \$75,545.55  |
| 72               | 560653348    | PENDER MEMORIAL HOSPITAL        | Y                | \$233,764.51   | \$117,052.53 |
| 67               | 560538020    | COLUMBUS REGIONAL HEALTHCARE S  | N                | \$386,621.08   | \$110,234.42 |
| 65               | 201442673    | VIDANT CHOWAN HOSPITAL          | N                | \$104,047.75   | \$16,280.02  |
| 65               | 237027004    | NASH HOSPITALS INCORPORATED     | N                | \$668,136.57   | \$118,392.89 |
| 63               | 311731843    | STANLY COUNTY IMAGING PLLC      | N                | \$15,424.00    | \$2,194.56   |
| 63               | 463774942    | FIRSTHEALTH MOORE REG           | N                | \$30,764.00    | \$9,559.40   |
| 60               | 621130266    | SAMPSON REGIONAL MEDICAL        | N                | \$91,823.00    | \$16,300.12  |
| 60               | 831481690    | ROBESON EMERGENCY PHYSICIANS    | N                | \$68,488.00    | \$15,913.70  |
| 59               | 561484844    | WAYNE MEMORIAL HOSPITAL         | N                | \$367,116.02   | \$139,806.98 |

| Volume of Claims | Provider TIN | Provider Facility              | Contracted (Y/N) | Total Charge   | Amount Paid  |
|------------------|--------------|--------------------------------|------------------|----------------|--------------|
| 57               | 560755775    | CAROLINAEAST MEDICAL CENTER    | N                | \$436,749.76   | \$83,412.04  |
| 56               | 561191387    | AMERICAN ANESTHESIOLOGY OF NC  | N                | \$109,739.00   | \$10,678.94  |
| 55               | 560530234    | RANDOLPH HOSPITAL INC          | N                | \$274,184.22   | \$93,225.62  |
| 53               | 202013678    | COGENT HEALTHCARE OF NORTH CAR | N                | \$45,232.37    | \$2,684.00   |
| 53               | 560988429    | ROWAN DIAGNOSTIC CLINIC        | N                | \$9,883.00     | \$5,342.16   |
| 53               | 562059508    | ANSON COMMUNITY HOSPITAL       | N                | \$320,689.85   | \$72,911.86  |
| 51               | 560552787    | NORTH CAROLINA BAPTIST HOSPITA | N                | \$1,400,566.52 | \$207,028.90 |
| 51               | 560583151    | SCOTLAND MEMORIAL HOSPITAL     | N                | \$363,238.48   | \$64,599.70  |
| 51               | 561173082    | NASH XRAY ASSOC PA             | N                | \$9,989.00     | \$2,806.60   |
| 51               | 561854829    | WILMINGTON PATHOLOGY           | N                | \$8,717.00     | \$62.68      |
| 49               | 561044771    | WAYNE RADIOLOGISTS PA          | N                | \$9,975.00     | \$2,688.58   |
| 48               | 562072002    | BERTIE MEMORIAL HOSPITAL       | N                | \$143,149.45   | \$96,638.46  |
| 46               | 561398929    | CAROLINAS MEDICAL CENTER       | N                | \$338,539.29   | \$41,452.02  |
| 46               | 562096233    | GOLDSBORO EMERGENCY MED        | N                | \$16,712.00    | \$9,587.20   |
| 46               | 812808787    | NORTH CAROLINA NEPHROLOGY      | N                | \$8,219.00     | \$1,230.22   |
| 45               | 560887181    | NEW HANOVER REGIONAL MEDICAL C | N                | \$352,468.53   | \$94,551.89  |
| 44               | 560603898    | CENTRAL HARNETT HOSPITAL       | N                | \$201,161.57   | \$50,400.95  |
| 42               | 452909143    | PERSON MEMORIAL HOSPITAL       | N                | \$321,611.60   | \$52,709.78  |
| 39               | 264572758    | TOTAL RADIOLOGY SOLUTIONS PA   | N                | \$6,330.45     | \$2,066.02   |
| 39               | 560623938    | MCDOWELL HOSPITAL              | N                | \$32,741.64    | \$8,641.13   |
| 39               | 561568952    | DURHAM EMERGENCY PHY           | N                | \$17,341.00    | \$9,445.14   |
| 37               | 262117648    | WESTERN CAROLINA EMERGENCY     | N                | \$39,564.00    | \$8,284.46   |
| 37               | 263627231    | ASHEVILLE CARDIOLOGY ASSOC     | N                | \$19,200.96    | \$6,922.44   |
| 37               | 560928089    | NOVANT HEALTH FORSYTH MED CTR  | N                | \$121,804.47   | \$22,446.79  |
| 36               | 452743520    | DLP MARIA PARHAM MEDICAL CENTE | N                | \$269,584.24   | \$56,656.37  |
| 36               | 753108438    | NC EMERGENCY PHYSICIANS LLC    | N                | \$41,385.00    | \$9,806.24   |
| 34               | 471511123    | CHS ANESTHESIA SERVICES GROUP  | N                | \$56,975.00    | \$5,016.74   |
| 33               | 561560394    | CRAVEN PATHOLOGY ASSOC INC     | N                | \$4,181.00     | \$53.12      |
| 31               | 560946593    | PIEDMONT PATHOLOGY ASSOC       | N                | \$4,045.00     | \$455.20     |
| 30               | 272187756    | CAROLINAS HOSPITALIST GROUP    | N                | \$8,035.00     | \$3,912.40   |
| 29               | 463846081    | SENTARA ALBEMARLE MEDICAL CENT | N                | \$161,241.69   | \$54,686.87  |
| 28               | 263807951    | CAROLINA UROLOGY ASSOCIATION   | N                | \$6,648.00     | \$2,667.32   |
| 28               | 562075806    | CAROLINA EAST MEDICAL CENTER   | N                | \$32,416.05    | \$6,681.98   |
| 27               | 561883003    | UNC ORAL AND MAXILLOFACIAL     | Y                | \$53,027.45    | \$43,294.33  |
| 27               | 562049697    | ATLANTIC UROLOGY               | N                | \$12,100.00    | \$3,653.16   |

| Volume of Claims | Provider TIN | Provider Facility                 | Contracted (Y/N) | Total Charge | Amount Paid |
|------------------|--------------|-----------------------------------|------------------|--------------|-------------|
| 26               | 814497668    | DLP FRYE MEDICAL GROUP            | N                | \$16,033.42  | \$8,618.44  |
| 25               | 810691912    | CENTRAL CAROLINA HOSPITAL         | N                | \$228,026.53 | \$48,683.08 |
| 24               | 010590818    | WESTERN PIEDMONT ANESTHESIA PA    | N                | \$21,951.00  | \$3,683.21  |
| 23               | 264762805    | SOUTHEASTERN DIGESTIVE HEALTH CTR | N                | \$9,570.94   | \$4,476.67  |
| 23               | 561192904    | REX PATHOLOGY ASSOCIATES PA       | N                | \$11,344.51  | \$974.82    |
| 23               | 562101090    | EAST CAROLINA HEALTH CHOWAN       | N                | \$93,790.47  | \$49,036.84 |
| 22               | 262122284    | CENTRAL EMERG PHYSICIANS          | N                | \$25,836.00  | \$5,163.28  |
| 22               | 561479712    | CAROMONT MEDICAL GROUP INCORPO    | N                | \$11,352.00  | \$1,414.28  |
| 22               | 561738035    | RALEIGH INFECTIOUS DISEASE        | N                | \$5,934.00   | \$3,311.72  |
| 22               | 561748928    | NOVANT HEALTH                     | N                | \$56,291.00  | \$6,095.24  |
| 22               | 561925492    | EASTERN CAROLINA GASTROENTEROL    | N                | \$8,644.00   | \$996.26    |
| 22               | 821985821    | BULL CITY PHYSICIANS              | N                | \$23,712.00  | \$5,525.72  |
| 21               | 454088317    | FIRSTHEALTH CARDIOLOGY            | N                | \$7,908.00   | \$1,521.24  |
| 21               | 562035786    | RANDOLPH HOSPITAL ER              | N                | \$12,683.00  | \$3,891.70  |
| 20               | 020655241    | CAROLINA SURGERY AND CANCER CT    | N                | \$32,525.00  | \$12,898.26 |
| 20               | 560952955    | CARTERET GENERAL HOSPITAL         | N                | \$74,211.00  | \$15,308.14 |
| 19               | 200514458    | THOMASVILLE EMERGENCY             | N                | \$33,531.00  | \$3,796.40  |
| 19               | 203382242    | REGIONAL ANESTHESIA PLLC          | N                | \$39,360.00  | \$9,326.90  |
| 19               | 205383005    | TRIAD RADIOLOGY ASSOCIATES PLL    | N                | \$2,144.00   | \$1,130.94  |
| 19               | 560562304    | SAMPSON REGIONAL MED CTR          | N                | \$73,940.58  | \$14,119.53 |
| 18               | 270935430    | RANDOLPH PRIMARY CARE PA          | N                | \$8,622.00   | \$3,305.40  |
| 18               | 560636250    | COMMUNITY GENERAL HOSPITAL        | N                | \$68,246.20  | \$16,978.06 |
| 18               | 800249057    | MOSES CONE PHYSICIAN SERV         | N                | \$11,700.00  | \$2,329.66  |
| 18               | 813857645    | NATIONAL RADIOLOGY CONSULTANTS    | N                | \$7,110.00   | \$1,188.38  |
| 17               | 320504741    | FIRSTHEALTH CARDIOLOGY PMC        | N                | \$4,629.00   | \$2,006.06  |
| 17               | 453576100    | LORIS SEACOAST HOSPITALIST        | N                | \$317,309.00 | \$65,857.10 |
| 17               | 561025986    | BOICE WILLIS CLINIC PA            | N                | \$7,915.38   | \$1,542.53  |
| 17               | 561079264    | TRIANGLE ORTHOPAEDIC ASSOCIATE    | N                | \$45,763.49  | \$14,398.26 |
| 17               | 562054060    | COASTAL CAROLINA HEALTHCARE       | N                | \$2,278.00   | \$1,104.40  |
| 17               | 581588823    | MOSES CONE HEALTH SYSTEM          | N                | \$166,200.19 | \$55,645.95 |
| 16               | 560945618    | DUKE REGIONAL HOSPITAL ER         | N                | \$5,772.00   | \$2,681.10  |
| 16               | 560963525    | MID CAROLINA RADIOLOGY            | N                | \$2,423.00   | \$1,272.90  |
| 16               | 561166754    | RALEIGH MEDICAL GROUP             | N                | \$21,484.00  | \$1,143.82  |



| Volume of Claims | Provider TIN | Provider Facility                                   | Contracted (Y/N) | Total Charge | Amount Paid |
|------------------|--------------|---|------------------|--------------|-------------|
| 15               | 202935692    | MCLEOD CARIOTHORACIC VASCULAR                       | N                | \$12,788.00  | \$2,686.26  |
| 15               | 561383107    | BLUE RIDGE PATHOLOGY ASSOC                          | N                | \$3,729.30   | \$746.48    |
| 15               | 571049603    | CAROLINA RADIOLOGY                                  | N                | \$6,842.00   | \$2,472.53  |
| 14               | 010851496    | UNC P AND A CLINICAL PATHOLOGY                      | Y                | \$1,507.00   | \$402.61    |
| 14               | 275464661    | APOGEE MEDICAL GROUP NORTH                          | N                | \$3,245.96   | \$1,847.84  |
| 14               | 560554230    | NOVANT HEALTH                                       | N                | \$300,907.20 | \$53,795.43 |
| 14               | 561996922    | CAROLINA MOUNTAIN EMERGENCY                         | N                | \$10,590.00  | \$3,243.32  |
| 14               | 562002729    | RALEIGH NEUROLOGY ASSOC                             | N                | \$3,065.00   | \$451.76    |
| 14               | 621824657    | CARTERET HEARTH CARE                                | N                | \$15,360.15  | \$3,045.08  |
| 13               | 560945614    | RALEIGH NEUROSURGICAL CLINIC                        | N                | \$55,760.00  | \$5,031.50  |
| 13               | 561634662    | EASTERN NEPHROLOGY ASSOCIATES                       | N                | \$4,682.00   | \$1,443.18  |
| 13               | 561980160    | WILMINGTON HEALTH PLLC                              | N                | \$5,477.00   | \$1,834.00  |
| 12               | 263284490    | WATERWAY EMERGENCY PHYSICIANS                       | N                | \$18,842.00  | \$3,306.54  |
| 12               | 275252122    | SOUTHEASTERN REG MED CTR                            | N                | \$17,598.00  | \$1,978.58  |
| 12               | 561341091    | JAMES S COXE III MD PA                              | N                | \$4,774.00   | \$1,403.08  |
| 12               | 822168117    | SC SURGICALIST                                      | N                | \$3,329.00   | \$586.60    |
| 11               | 562003393    | EAST CAROLINA HEALTH                                | N                | \$38,976.18  | \$12,806.17 |
| 10               | 201394536    | PIEDMONT TRIAD ANESTHESIA PA                        | N                | \$8,422.80   | \$3,366.72  |
| 10               | 352547114    | FRYE REGIONAL MEDICAL CENTER                        | N                | \$647,531.74 | \$64,861.54 |
| 10               | 471182549    | NASH HEALTHCARE SYSTEM PHYSICI                      | Y                | \$1,990.00   | \$1,097.19  |
| 10               | 561242980    | DIGESTIVE HEALTH SPECIALISTS                        | N                | \$6,363.00   | \$1,364.76  |
| 10               | 562197602    | NORTHEASTERN ORTHOPEDICS                            | N                | \$28,205.00  | \$8,789.18  |
| 10               | 566000674    | LENOIR MEMORIAL HOSPITAL                            | N                | \$9,844.95   | \$3,701.33  |
| 9                | 203758250    | ECKERT PATHOLOGY ASSOC PA                           | N                | \$2,252.00   | \$121.00    |
| 9                | 264212594    | CEP IM-POLLOCKSVILLE                                | N                | \$17,125.00  | \$3,997.02  |
| 9                | 274255298    | THE WOUND CARE CENTER                               | N                | \$3,073.00   | \$1,400.60  |
| 9                | 560942980    | PINEHURST MEDICAL CLINIC                            | N                | \$5,779.00   | \$1,085.88  |
| 9                | 561972669    | GASTROENTEROLOGY ASSOC                              | N                | \$4,013.00   | \$0.00      |
| 9                | 811324691    | MISSION COMMUNITY ANESTHESIOLO                      | N                | \$20,268.00  | \$4,508.23  |
| 8                | 261671435    | EAST CAROLINA ENDOSCOPY ASSOCIATED UROLOGISTS OF NC | N                | \$10,078.40  | \$6,034.24  |
| 8                | 272528143    | PA  | N                | \$2,388.00   | \$154.00    |
| 8                | 452702114    | CATAWBA VALLEY MEDICAL GROUP                        | N                | \$2,522.00   | \$456.65    |
| 8                | 462847732    | NC GROUP SERVICES PLLC                              | N                | \$10,192.00  | \$3,065.80  |
| 7                | 270892198    | EMERGENCY MEDICINE PHYS MECKLE                      | N                | \$7,930.65   | \$1,632.78  |

| Volume of Claims | Provider TIN | Provider Facility                 | Contracted (Y/N) | Total Charge | Amount Paid |
|------------------|--------------|-----------------------------------|------------------|--------------|-------------|
| 7                | 271081647    | UNC CARDIOLOGY AT LUMBERTON       | Y                | \$9,528.00   | \$5,054.52  |
| 7                | 472875992    | VIDANT MEDICAL GROUP              | N                | \$1,792.00   | \$515.22    |
| 7                | 560532309    | HIGH POINT REGIONAL HOSPITAL      | Y                | \$321,443.79 | \$47,925.69 |
| 7                | 561146284    | EASTERN UROLOGICAL ASSOC          | N                | \$4,182.00   | \$2,012.58  |
| 7                | 561272769    | SOUTHEAST ANESTHESIOLOGY<br>CONSU | N                | \$11,619.25  | \$1,714.76  |
| 7                | 561289763    | FRANK J BALL JR MD                | N                | \$245.00     | \$102.06    |
| 7                | 561931176    | PINEHURST ANESTHESIA              | N                | \$16,100.00  | \$1,976.26  |
| 7                | 823693569    | SAMPSON REGIONAL EMERGENCY        | N                | \$1,984.10   | \$1,191.32  |
| 6                | 272184984    | HEATHER L DOWNS                   | N                | \$2,217.00   | \$198.10    |
| 6                | 320546888    | PASQUOTANK RIVER INPT SRVC        | N                | \$4,150.00   | \$1,490.96  |
| 6                | 560619359    | CAROMONT REGIONAL MED             | N                | \$76,655.00  | \$10,300.85 |
| 6                | 561087391    | FRYE REGIONAL MEDICAL CTR         | N                | \$4,756.00   | \$2,339.26  |
| 6                | 561150163    | ASHEVILLE GASTROENTEROLOGY        | N                | \$4,424.00   | \$1,485.42  |
| 6                | 561477760    | WAYNE COUNTY ANESTHESIA           | N                | \$6,195.00   | \$1,158.76  |
| 6                | 561585126    | CLINTON X RAY ASSOC               | N                | \$1,372.03   | \$521.60    |
| 6                | 561924599    | PATHOLOGY ASSOC OF KINSTON        | N                | \$390.00     | \$17.62     |
| 6                | 562090507    | EAR SINUS & ALLERGY CENTER PA     | N                | \$12,173.00  | \$5,246.56  |
| 6                | 562106086    | NOVA MEDICAL ASSOCIATES           | N                | \$900.00     | \$630.00    |
| 6                | 562229256    | NORTHEAST ANEST & PAIN            | N                | \$10,648.00  | \$592.64    |
| 6                | 562238461    | EASTERN CARDIOLOGY PA             | N                | \$4,996.00   | \$819.50    |
| 6                | 570370242    | CBO MPMC EMERGENCY                | N                | \$26,746.00  | \$8,130.88  |
| 6                | 823762961    | COASTAL PLAINS PATHOLGY PA        | N                | \$723.00     | \$0.00      |
| 6                | 900084133    | RANDOLPH PULMONARY AND<br>SLEEP   | N                | \$1,570.00   | \$619.50    |
| 5                | 263283007    | CAROLINA INFECTIOUS DISEASES C    | N                | \$3,393.75   | \$0.00      |
| 5                | 452436270    | BEAUFORT HOSPITAL                 | N                | \$13,281.53  | \$4,276.65  |
| 5                | 461116325    | MARIA PARHAM MEDICAL CENTER       | N                | \$6,370.00   | \$1,546.54  |
| 5                | 560554202    | CALDWELL ACUTE CARE<br>SPECIALIST | Y                | \$16,671.70  | \$8,445.52  |
| 5                | 560950412    | CATAWBA VALLEY MEDICAL<br>CENTER  | N                | \$5,679.00   | \$1,695.64  |
| 5                | 560988142    | GASTON RADIOLOGY PA               | N                | \$1,687.02   | \$704.78    |
| 5                | 561022170    | SE PATHOLOGY ASSOC PA             | N                | \$294.00     | \$96.60     |
| 5                | 561101912    | LAUCHWOOD PATHOLOGY<br>ASSOCIATES | N                | \$544.00     | \$150.48    |
| 5                | 561318509    | WALTERS SURGICAL ASSOCIATES       | N                | \$7,229.39   | \$3,221.72  |
| 5                | 561335864    | CAROLINA DIGESTIVE HLTH ASSOC     | N                | \$3,970.38   | \$1,052.98  |
| 5                | 561637012    | COASTAL CAROLINA SURG ASSC        | N                | \$1,740.00   | \$343.32    |
| 5                | 561777611    | JONATHAN NESTOR MD                | N                | \$225.00     | \$58.32     |
| 5                | 561884389    | CARTERET PATHOLOGY<br>ASSOCIATES  | N                | \$3,384.00   | \$0.00      |

| Volume of Claims | Provider TIN | Provider Facility                                  | Contracted (Y/N) | Total Charge | Amount Paid |
|------------------|--------------|--|------------------|--------------|-------------|
| 5                | 830343789    | WILKES REGIONAL MEDICAL CENTER                     | N                | \$6,934.75   | \$1,613.10  |
| 4                | 412007905    | VIRTUAL RADIOLOGIC                                 | N                | \$152.00     | \$61.36     |
| 4                | 462997400    | FIRSTHEALTH INFECTIOUS DISEASE                     | N                | \$1,335.00   | \$0.00      |
| 4                | 560942061    | PINEHURST SURGICAL CLINIC                          | N                | \$4,424.00   | \$1,903.60  |
| 4                | 561251665    | GASTROENTEROLOGY ASSOCIATES                        | N                | \$2,260.00   | \$1,134.00  |
| 4                | 561274347    | CAROLINA KIDNEY ASSOCIATES PA                      | N                | \$1,040.00   | \$728.00    |
| 4                | 561378901    | ROWAN REGIONAL IP                                  | N                | \$611.00     | \$120.40    |
| 4                | 561723064    | CABARRUS PATHOLOGY ASSOCIATES                      | N                | \$497.00     | \$155.98    |
| 4                | 561814740    | ALBEMARLE GASTRONOLOGY ASSN                        | N                | \$2,225.00   | \$789.30    |
| 4                | 561929672    | ROWAN REGIONAL PATHOLOGY ASSOC                     | N                | \$1,575.00   | \$226.20    |
| 4                | 562177024    | EASTERN NORTH CAROLINA MEDICAL                     | N                | \$1,107.00   | \$730.92    |
| 3                | 113827203    | RANDOLPH SPECIALITY GROUP                          | N                | \$2,871.60   | \$1,927.26  |
| 3                | 200062134    | ATLANTIC NEUROSURGICAL                             | N                | \$2,646.00   | \$439.46    |
| 3                | 202728271    | CALDWELL EMERGENCY MEDICAL                         | N                | \$1,512.00   | \$327.90    |
| 3                | 205382242    | REGIONAL ANESTHESIA GUILFORD NEUROLOGIC ASSOCIATES | N                | \$11,640.00  | \$0.00      |
| 3                | 300554775    | FIRST HEALTH SURGICAL                              | N                | \$598.00     | \$397.36    |
| 3                | 455568773    | FIRST HEALTH SURGICAL                              | N                | \$9,831.00   | \$456.24    |
| 3                | 460893642    | FIRSTHEALTH CARDIOVASCULAR & T                     | N                | \$11,906.00  | \$3,698.74  |
| 3                | 461075088    | LINDA JINGLE MD                                    | N                | \$1,182.00   | \$367.00    |
| 3                | 461929125    | HALIFAX REGIONAL MEDICAL                           | N                | \$2,975.00   | \$680.64    |
| 3                | 541956451    | GRACE CARE LLC                                     | N                | \$466.95     | \$51.86     |
| 3                | 560845796    | CAPE FEAR VALLEY HARNETT                           | N                | \$199,075.81 | \$38,245.99 |
| 3                | 561093722    | ORTHOCAROLINA PA                                   | N                | \$6,025.00   | \$2,935.60  |
| 3                | 561187175    | FAYETTEVILLE ASSOCIATES                            | N                | \$119.00     | \$0.00      |
| 3                | 561881082    | CYPRESS PATHOLOGY                                  | N                | \$354.00     | \$121.00    |
| 3                | 562092168    | EASTERN MEDICAL ASSOCIATES PA                      | N                | \$1,218.00   | \$362.58    |
| 3                | 562109998    | NC SPECIALTY HOSPITAL                              | N                | \$14,236.03  | \$6,429.30  |
| 3                | 562125743    | ORTHOPAEDIC SOLUTIONS & SPORTS                     | N                | \$5,567.00   | \$1,330.76  |
| 3                | 562164799    | MOUNTAIN AREA PATHOLOGY PA                         | N                | \$1,350.00   | \$585.60    |
| 3                | 566011594    | DUPLIN GENERAL HOSPITAL                            | Y                | \$9,065.39   | \$2,917.60  |
| 3                | 582670529    | VALLEY RADIOLOGY ASSOCIATES                        | N                | \$483.02     | \$196.52    |
| 3                | 593725585    | NEOGENOMICS LABORATORIES                           | N                | \$7,450.00   | \$3,214.08  |
| 2                | 050588771    | CFVHS ED PHYSICIANS                                | N                | \$1,170.00   | \$569.14    |
| 2                | 200067898    | WNC EYE SURGERY CENTERS INC                        | N                | \$3,700.00   | \$2,590.00  |

| Volume of Claims | Provider TIN | Provider Facility              | Contracted (Y/N) | Total Charge | Amount Paid  |
|------------------|--------------|--------------------------------|------------------|--------------|--------------|
| 2                | 200600718    | DURA MEDIC                     | N                | \$281.00     | \$178.06     |
| 2                | 200943360    | OBAN ANESTHESIA ASSOCIATES PLL | N                | \$1,659.00   | \$310.16     |
| 2                | 202728380    | FRYE EMERGENCY MEDICAL         | N                | \$2,349.00   | \$686.36     |
| 2                | 205562797    | EYE SURGERY CENTER OF THE CARO | N                | \$8,557.00   | \$4,403.68   |
| 2                | 262117171    | NORTH CAROLINA ANESTHESIA      | N                | \$1,820.00   | \$529.88     |
| 2                | 263847109    | PORT CITY NEUROSURG & SPINE    | N                | \$948.00     | \$286.42     |
| 2                | 270689424    | CAROLINA UROLOGY HEALTHCARE PL | N                | \$955.00     | \$390.30     |
| 2                | 271796746    | CAROLINA ANESTHESIA AND PAIN   | N                | \$300.00     | \$0.00       |
| 2                | 272148485    | SAMPSON REGIONAL HOSPITALISTS  | N                | \$930.00     | \$0.00       |
| 2                | 300811171    | RUTHERFORD REGIONAL MEDICAL    | N                | \$5,016.78   | \$1,239.90   |
| 2                | 311725913    | FORSYTH MEDICAL GROUP LLC      | N                | \$2,582.00   | \$0.00       |
| 2                | 320512118    | DLP CENTRAL CAROLINA MEDICAL   | N                | \$479.24     | \$285.68     |
| 2                | 364641221    | WELSH ANESTHESIA               | N                | \$1,368.00   | \$208.92     |
| 2                | 371791448    | SARMC ANESTHESIA SPECIALISTS   | N                | \$3,990.00   | \$835.72     |
| 2                | 383781722    | GRAND STRAND SURGICAL SPEC     | N                | \$1,588.00   | \$804.40     |
| 2                | 452565889    | ACME MEDICAL SPECIALTIES PLLC  | N                | \$2,923.00   | \$505.64     |
| 2                | 455512980    | DHP OF NORTH CAROLINA PC       | N                | \$1,295.00   | \$827.58     |
| 2                | 522085555    | KINDRED HOSPITAL GREENSBORO    | Y                | \$532,080.00 | \$133,020.00 |
| 2                | 522381811    | PERSON SURGICAL ASSOCIATES     | N                | \$1,775.00   | \$0.00       |
| 2                | 560941982    | FORSYTH MEDICAL CENTER         | N                | \$470.00     | \$114.20     |
| 2                | 560949647    | ROCKY MOUNT UROLOGY ASSOC      | N                | \$420.00     | \$0.00       |
| 2                | 561001669    | RUTHERFORD RADIOLOGICAL        | N                | \$588.00     | \$194.12     |
| 2                | 561015154    | PARAGON SURGICAL SPECIALISTS   | N                | \$9,311.00   | \$4,297.70   |
| 2                | 561109834    | FOREST CITY EYE CLINIC         | N                | \$4,700.00   | \$3,290.00   |
| 2                | 561219579    | PURVIS-MOYER FOOT AND ANKLE CE | N                | \$1,400.00   | \$439.72     |
| 2                | 561376368    | NOVANT HEALTH MATTHEWS MEDICAL | N                | \$7,259.95   | \$2,792.46   |
| 2                | 561470034    | LESLIE TAYLOR                  | N                | \$229.00     | \$0.00       |
| 2                | 561572881    | DURHAM NEPHROLOGY              | N                | \$843.00     | \$268.32     |
| 2                | 561875030    | PINEHURST RADIATION ONCOLOGY   | Y                | \$1,452.00   | \$263.04     |
| 2                | 562274416    | MECKLENBURG MEDICAL GROUP      | N                | \$518.00     | \$116.54     |
| 2                | 566099991    | PRESBYTERIAN PATHOLOGY GROUP   | N                | \$437.00     | \$128.70     |
| 2                | 570935917    | MUSC PHYSICIANS                | N                | \$360.00     | \$0.00       |
| 2                | 800417857    | SAMPSON SURGICAL SERVICES      | N                | \$220.00     | \$154.00     |
| 2                | 815399431    | EAST CAROLINA SURGICAL         | N                | \$3,500.00   | \$1,948.68   |

| Volume of Claims | Provider TIN | Provider Facility  | Contracted (Y/N) | Total Charge | Amount Paid |
|------------------|--------------|--|------------------|--------------|-------------|
| 1                | 202999870    | PIEDMONT PSYCHIATRIC ASSOCIATI                             | N                | \$225.00     | \$0.00      |
| 1                | 203239154    | RANDOLPH GASTROENTEROLOGY                                  | N                | \$984.00     | \$334.30    |
| 1                | 231761740    | MICHAEL WHEELER  | N                | \$85.00      | \$0.00      |
| 1                | 261425192    | JOHNSTON MEDICAL ASSOCIATES SPECIALTYCARE IOM SERVICES LLC | N                | \$156.00     | \$0.00      |
| 1                | 263725656    | ALBEMARLE HOSPITAL   | N                | \$9,805.00   | \$2,455.82  |
| 1                | 264592192    | HAYWOOD REGIONAL MEDICAL                                   | N                | \$348.00     | \$0.00      |
| 1                | 300830918    | SOUTHEASTERN NEUROLOGY INC                                 | N                | \$2,839.18   | \$1,987.43  |
| 1                | 364512259    | CRAIG S CARTER MD FACS PA                                  | N                | \$172.00     | \$87.20     |
| 1                | 452493248    | SOUTHERN LIVING EMERGENCY PHYSICIANS                       | N                | \$350.00     | \$50.12     |
| 1                | 460625889    | WILLIAM MOOSE MD   | N                | \$1,026.00   | \$186.52    |
| 1                | 461312616    | GASTONIA PHYSICIAN SERVICES                                | N                | \$480.00     | \$70.16     |
| 1                | 465477125    | CAROLINAS HEALTHCARE SYSTEM PI                             | N                | \$1,325.00   | \$291.86    |
| 1                | 560554229    | GRANVILLE MEDICAL CENTER SURGICAL SPECIALISTS OF CHARLO    | N                | \$93,790.65  | \$17,180.86 |
| 1                | 560593547    | EYE ASSOCIATES OF WILMINGTON                               | N                | \$1,868.55   | \$627.83    |
| 1                | 561026666    | CAROLINAS CENTER FOR SURGERY                               | N                | \$210.00     | \$147.00    |
| 1                | 561120065    | WILMINGTON ENT ASSOCIATES PA                               | N                | \$3,300.00   | \$1,031.06  |
| 1                | 561120277    | LOWER CAPE FEAR HOSPICE                                    | N                | \$2,131.00   | \$848.20    |
| 1                | 561152782    | WHITE EYE ASSOCIATES PA                                    | N                | \$220.00     | \$0.00      |
| 1                | 561216682    | PIEDMONT STONE CENTER                                      | N                | \$440.86     | \$308.61    |
| 1                | 561341154    | CAROLINAS CENTER FOR ORAL PATHOLOGISTS DIAGNOSTIC          | N                | \$2,680.00   | \$1,515.90  |
| 1                | 561473023    | CAROLINA KIDNEY CARE                                       | N                | \$1,800.00   | \$935.38    |
| 1                | 561580925    | PINEHURST NEPHROLOGY                                       | N                | \$6,605.00   | \$1,660.32  |
| 1                | 561588015    | PHYSICIANS EAST GREENVILLE                                 | N                | \$35.00      | \$17.62     |
| 1                | 561782802    | PARDEE HOSPITAL  | N                | \$520.00     | \$364.00    |
| 1                | 561955588    | ALLEN ORTHOPEDICS  | N                | \$130.00     | \$80.26     |
| 1                | 561968491    | UROLOGY SPECIALISTS OF THE CAR                             | N                | \$149.00     | \$104.30    |
| 1                | 562084959    | ENT & AUDIOLOGY ASSOCIATES                                 | N                | \$400.00     | \$0.00      |
| 1                | 562095763    | PINEHURST HIP & KNEE CENTER                                | N                | \$4,700.00   | \$1,299.50  |
| 1                | 562107759    | DAVIE COUNTY HOSPITAL                                      | N                | \$235.00     | \$0.00      |
| 1                | 562139879    | PENDER SURGICAL SERVICES PC                                | N                | \$381.00     | \$266.70    |
| 1                | 562169326    | CAROLINA HLTH SPECIALISTS                                  | N                | \$732.00     | \$394.06    |
| 1                | 562276994    | PALMETTO PATHOLOGY PA                                      | N                | \$548.00     | \$291.54    |
| 1                | 562347080    | THE NEUROLOGY GROUP  | N                | \$350.00     | \$0.00      |
| 1                | 570963173    |  | N                | \$532.00     | \$277.28    |
| 1                | 570989801    |  | N                | \$97.02      | \$0.00      |
| 1                | 621095750    |  | N                | \$375.00     | \$87.20     |

| Volume of Claims | Provider TIN | Provider Facility              | Contracted (Y/N) | Total Charge           | Amount Paid            |
|------------------|--------------|--------------------------------|------------------|------------------------|------------------------|
| 1                | 621873675    | RADIATION THERAPY ASSN OF WEST | N                | \$627.17               | \$119.92               |
| 1                | 760725938    | CAPE FEAR VALLEY ANESTHESIA    | N                | \$1,881.00             | \$407.10               |
| 1                | 810835722    | ALI LUNG CLINIC                | N                | \$1,867.00             | \$0.00                 |
| 1                | 812879023    | CHOICE NEURODIAGNOSTICS LLC    | N                | \$4,143.50             | \$0.00                 |
| <b>18,179</b>    |              |                                |                  | <b>\$58,333,118.56</b> | <b>\$17,686,568.35</b> |

**(7) The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and WakeMed Hospital.**

Data depicted in the following chart represents Emergency Room only episodes and costs. Specifically, this relates to offenders who were treated or observed at one of the subject emergency rooms but were not admitted.

The chart below displays the total volume for the previous quarter of emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospitals, UNC Rex Healthcare and WakeMed Hospital. This data is derived from approved Utilization Review authorizations maintained by DPS.

|                           | Central Prison          | NCCIW                    |
|---------------------------|-------------------------|--------------------------|
|                           | Episodes/Paid to date   | Episodes/Paid to date    |
| <b>UNC Hospitals</b>      | 16 / \$ 9,962.22        | 7 / \$ 5,776.31          |
| <b>UNC Rex Healthcare</b> | 39 / \$29,538.00        | 75 / \$54,953.65         |
| <b>WakeMed</b>            | 34 / \$12,628.88        | 23 / \$10,710.93         |
| <b>Total</b>              | <b>89 / \$52,129.10</b> | <b>105 / \$71,440.89</b> |

**8) The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, UNC Rex Healthcare, and WakeMed Hospital, including the number of days between the date the claim was filed and the date the claim was paid.**

| Volume of Claims | Provider TIN | Provider Facility    | Total Billed           | Total Charged         | DAYS FM SRVC | DAYS FM REC |
|------------------|--------------|----------------------|------------------------|-----------------------|--------------|-------------|
| 2,281            | 561118388    | UNIV OF NC HOSPITALS | \$10,714,586.50        | \$7,655,001.97        | 14.60        | 4.86        |
| 489              | 561509260    | UNC REX HEALTHCARE   | \$1,945,026.14         | \$871,431.04          | 41.82        | 17.95       |
| 110              | 566017737    | WAKEMED              | \$1,784,067.33         | \$380,063.81          | 12.57        | 5.29        |
| <b>2,880</b>     |              |                      | <b>\$14,443,679.97</b> | <b>\$8,906,496.82</b> | <b>23.00</b> | <b>9.37</b> |

Data with respect to the UNC Hospitals, UNC Rex Healthcare and WakeMed claims processing timeframe requires further clarification. The report request called for information detailing “the number of days between the date the claim was filed and the date the claim was paid.” The data preserved by PGBA includes the date of service and the date the claim was received. If the provider did not generate or submit the claim

in a timely manner, such a delay will be reflected in these numbers. Additionally, the column entitled days from service may include claims that have been previously denied, pended or referred for Medicaid determination. In general, claims may be denied when the claim form has not been fully and accurately completed, no authorization for the procedure is on file or the service is otherwise ineligible. In accordance with policy, inpatient stays exceeding 24 hours are referred to Medicaid for an eligibility determination. It may take several months before receiving a final answer on Medicaid coverage. While this determination is being made, the claim will be carried in a pending status.

**(9) A list of hospitals under contract.**

To date, DPS has contracted with 24 healthcare systems across the state. The systems are listed below:

|   |
|---|
| 1. BEAUFORT HOSPITAL                    |
| 2. KINDRED HOSPITAL GREENSBORO          |
| 3. CHS BLUE RIDGE VALDESE               |
| 4. CHS BLUE RIDGE MORGANTON             |
| 5. RANDOLPH HOSPITAL INC                |
| 6. PITT COUNTY MEMORIAL HOSPITAL        |
| 7. ASHE MEMORIAL HOSPITAL               |
| 8. CHATHAM HOSPITAL                     |
| 9. PENDER MEMORIAL HOSPITAL             |
| 10. CATAWBA VALLEY MEDICAL CENTER       |
| 11. NEW HANOVER REGIONAL MEDICAL CENTER |
| 12. HALIFAX REGIONAL MEDICAL CENTER     |
| 13. BLUE RIDGE REGIONAL HOSPITAL        |
| 14. UNIV OF NC HOSPITALS                |
| 15. REX HOSPITALS INC                   |
| 16. FIRSTHEALTH MONTGOMERY MEMORIAL     |
| 17. FIRSTHEALTH MOORE REGIONAL HOSPITAL |
| 18. FIRSTHEALTH RICHMOND MEMORIAL       |
| 19. ROANOKE CHOWAN HOSPITAL             |
| 20. BERTIE MEMORIAL HOSPITAL            |
| 21. HERITAGE HOSPITAL                   |
| 22. EAST CAROLINA HEALTH CHOWAN         |
| 23. THE OUTER BANKS HOSPITAL INC        |
| 24. DUPLIN GENERAL HOSPITAL             |

\*Statistics from the outpatient specialty clinics held at Central Prison Healthcare Complex (CPHC) reveal that 3173 patients were evaluated during this quarter. Specialty clinics conducted at CPHC include cardiology, podiatry, orthopedics, general surgery, hepatology, infectious disease, ENT, gastroenterology, audiology, nephrology, ophthalmology, optometry, and urology. Statistics from NCCIW reveal that 812 specialty encounters occurred during the same timeframe.

Further statistics from the surgical center at CPHC reveal that 188 outpatient surgical procedures were performed during this quarter. These procedures include ENT, general surgery, gastroenterology, orthopedics, and podiatry. In addition, 188 MRI studies were performed in the mobile MRI unit at CPHC.

# Attachment A

| Hospital             | Contracted Facility (Yes/No) | Emergent Admission Episodes of Care | Scheduled Admission Episodes of Care | ER Treatment Only Episodes of Care | Total Episodes of Care |
|----------------------|------------------------------|-------------------------------------|--------------------------------------|------------------------------------|------------------------|
| 1ST HEALTH-MOORE REG | Y                            | 20                                  |                                      | 45                                 | 65                     |
| ALBEMARLE HOSPITAL   | N                            | 2                                   |                                      | 21                                 | 23                     |
| ANNIE PENN MEMORIAL  | N                            |                                     |                                      | 4                                  | 4                      |
| ANSON COUNTY HOSP    | N                            | 2                                   |                                      | 50                                 | 52                     |
| BEAUFORT COUNTY HOSP | Y                            |                                     |                                      | 5                                  | 5                      |
| BERTIE MEM HOSP      | Y                            |                                     |                                      | 33                                 | 33                     |
| BETSY JOHNSON MEM    | Y                            |                                     | 1                                    | 2                                  | 3                      |
| BLUE RIDGE REG HOSP. | Y                            |                                     |                                      | 41                                 | 41                     |
| CALDWELL MEMORIAL HO | Y                            |                                     |                                      | 4                                  | 4                      |
| CAPE FEAR VALLEY HOS | N                            | 1                                   |                                      | 1                                  | 2                      |
| CAR.MED.CENT.- UNION | N                            | 4                                   |                                      | 7                                  | 11                     |
| CAROLINAEAST(CRAVEN) | N                            | 6                                   |                                      | 38                                 | 44                     |
| CAROLINAS MED CTR NE | N                            | 2                                   |                                      | 2                                  | 4                      |
| CAROLINAS MEDICAL CE | N                            | 5                                   |                                      | 2                                  | 7                      |
| CARTERET GENERAL HOS | N                            | 2                                   |                                      | 12                                 | 14                     |
| CATAWBA VALLEY MED.  | Y                            | 18                                  |                                      | 96                                 | 114                    |
| CENTRAL CAROLINA HOS | Y                            |                                     | 1                                    | 18                                 | 19                     |
| CENTRAL HARNETT HOSP | N                            | 2                                   | 1                                    | 44                                 | 47                     |
| CHOWAN HOSPITAL, INC | Y                            | 1                                   | 1                                    | 20                                 | 22                     |
| CLEVELAND REG MED    | N                            | 1                                   |                                      |                                    | 1                      |
| CMC - LINCOLN        | N                            |                                     |                                      | 4                                  | 4                      |
| CMC-UNIVERSITY       | Y                            |                                     |                                      | 2                                  | 2                      |
| COLUMBUS REGIONAL    | Y                            | 7                                   |                                      | 43                                 | 50                     |
| DUKE REGIONAL HOSP   | N                            | 6                                   |                                      | 28                                 | 34                     |
| DUKE UNIV. MED. CTR  | N                            | 9                                   |                                      | 2                                  | 11                     |
| GRACE HOSPITAL, INC. | Y                            | 22                                  | 1                                    | 94                                 | 117                    |
| HALIFAX MEMORIAL HOS | Y                            | 5                                   | 1                                    | 34                                 | 40                     |
| HIGH POINT REG HOSP  | Y                            | 4                                   |                                      | 3                                  | 7                      |
| JOHNSTON MEM. HOSP   | N                            | 4                                   |                                      | 58                                 | 62                     |
| KINDRED HOSPITAL     | N                            | 2                                   |                                      |                                    | 2                      |
| LENOIR MEMORIAL HOSP | Y                            | 1                                   |                                      | 5                                  | 6                      |
| LORIS COMMUNITY HOSP | N                            | 4                                   |                                      | 4                                  | 8                      |
| MARIA PARHAM HOS INC | N                            | 4                                   |                                      | 30                                 | 34                     |
| MEMORIAL MISSION HOS | N                            | 3                                   |                                      | 7                                  | 10                     |



| Hospital             | Contracted Facility (Yes/No) | Emergent Admission Episodes of Care | Scheduled Admission Episodes of Care | ER Treatment Only Episodes of Care | Total Episodes of Care |
|----------------------|------------------------------|-------------------------------------|--------------------------------------|------------------------------------|------------------------|
| MONTGOMERY MEM HOSP  | Y                            |                                     |                                      | 1                                  | 1                      |
| MOSES H CONE MEM HOS | N                            | 5                                   |                                      | 2                                  | 7                      |
| NASH GENERAL HOSPITA | Y                            | 6                                   |                                      | 29                                 | 35                     |
| NC BAPTIST HOSPITALS | N                            | 6                                   |                                      | 4                                  | 10                     |
| NEW HANOVER REG MED  | Y                            | 12                                  |                                      | 15                                 | 27                     |
| NOVANT HEALTH FORSYT | N                            | 2                                   |                                      | 10                                 | 12                     |
| PENDER MEM HOSP INC  | Y                            | 2                                   |                                      | 31                                 | 33                     |
| PERSON CO MEM HOSPIT | Y                            | 1                                   |                                      | 27                                 | 28                     |
| PRESBYTERIAN HOSPITA | N                            | 1                                   |                                      |                                    | 1                      |
| RANDOLPH HOSP INC    | Y                            | 10                                  |                                      | 34                                 | 44                     |
| REX HOSPITAL         | Y                            | 75                                  |                                      | 58                                 | 133                    |
| RUTHERFORD HOSPITAL  | N                            |                                     |                                      | 5                                  | 5                      |
| S EASTERN REG MED C  | N                            | 11                                  |                                      | 40                                 | 51                     |
| SAMPSON CTY MEM HOSP | Y                            |                                     |                                      | 9                                  | 9                      |
| SCOTLAND MEM HOSP    | Y                            | 4                                   |                                      | 26                                 | 30                     |
| STANLY REG MED CENT  | N                            | 10                                  | 1                                    | 22                                 | 33                     |
| THOMASVILLE MED CTR  | N                            | 1                                   |                                      | 9                                  | 10                     |
| UNC HEALTH-HILLSBOR  | Y                            | 4                                   | 1                                    | 7                                  | 12                     |
| UNC HOSPITALS        | Y                            | 43                                  | 36                                   | 39                                 | 118                    |
| VIDANT/PITT CO MEM   | Y                            | 62                                  |                                      | 84                                 | 146                    |
| WAKE MEDICAL CENTER  | N                            | 24                                  |                                      | 87                                 | 111                    |
| WAYNE MEMORIAL HOSP  | Y                            | 5                                   |                                      | 52                                 | 57                     |
| WILKES REG MED CEN   | N                            |                                     |                                      | 13                                 | 13                     |
| CAROMONT HEALTH      | N                            | 1                                   |                                      | 4                                  | 5                      |
| FRYE REG. MED. CEN.  | N                            | 1                                   |                                      | 2                                  | 3                      |
| LEXINGTON MEM HOSP   | N                            |                                     |                                      | 5                                  | 5                      |
| ROANOKE-CHOWAN HOSPI | N                            |                                     |                                      | 1                                  | 1                      |
| COMM GEN THOMASVILLE | N                            |                                     |                                      | 1                                  | 1                      |
| CAR MED CTR PINEVILL | N                            |                                     |                                      | 1                                  | 1                      |
| MERCY HOSPITAL       | N                            | 1                                   |                                      |                                    | 1                      |
| NOVANT HEALTH-PRESBY | N                            |                                     |                                      | 1                                  | 1                      |
| NOVANT/ROWAN COUNTY  | N                            | 13                                  |                                      | 82                                 | 95                     |
| MED UNIVERS HOSP     | N                            | 1                                   |                                      |                                    | 1                      |
| <b>Grand Total</b>   |                              | <b>438</b>                          | <b>44</b>                            | <b>1460</b>                        | <b>1942</b>            |

**Juvenile Justice:  
2018 – 2019 4<sup>th</sup> Quarter Health Services Legislative Report**

The following data is based on available information for the period starting October 1, 2018 and ending December 31, 2018.

**(1) The number of total juvenile offenders requiring hospitalization or hospital services who receive that treatment at each hospital.**

During this quarter, there were **three** juveniles that required treatment or diagnostics at a community hospital or affiliated setting. There were **six** claims submitted from hospitals and related facilities during this quarter. All hospitals comply with the mandated rates of two times Medicaid rate or seventy percent of prevailing rates.

- All claims were processed in a timely manner by PBGA.

**(2) The volume of scheduled and emergent services and, of that volume, the number of those services that are provided by contracted and non-contracted providers.**

Figure 1 below indicates the number of juveniles requiring hospital emergent services and observational services during the defined cycle- October 1, 2018 thru December 31, 2018.

**Figure1**

| 10-1-2018 thru 12-31-2018 | Emergent/ER | Scheduled | Total | Percentage |
|---------------------------|-------------|-----------|-------|------------|
| CONTRACT HOSPITALS        | 0           | 0         | 0     |            |
| NON-CONTRACT HOSPITALS    | 6           | 0         | 6     |            |
| Grand Total               | 6           | 0         | 6     | 100%       |

**(3) The volume of scheduled and emergent admissions listed by and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.**

Juvenile Justice had no hospital admissions during the quarter.

**(4) The volume of inpatient medical services provided to Medicaid-eligible inmates and juvenile offenders, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.**

As reported in question (3), there were no juveniles receiving hospital related visits of greater than 24 hours.

**(5) The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.**

The Controller’s Office is providing on-going updates regarding the resolution of any remaining backlogged claims.

**(6) The hospital utilization, including the amount paid to individual hospitals, the number of juvenile offenders served, the number of claims, and whether the hospital was a contracted or non-contracted facility.**

| Hospital/ Facility       | Contracted | Claims Paid | Number of Juveniles Served | Number of claims submitted | Total Charged | Total Paid |
|--------------------------|------------|-------------|----------------------------|----------------------------|---------------|------------|
| Kinston Physicians Group | N          | 1           | 1                          | 1                          | \$505.00      | \$99.62    |
| Eastern Radiologists     | N          | 1           | 1                          | 1                          | \$35.00       | \$18.32    |
| Nash Hospitals Inc.      | N          | 1           | 1                          | 1                          | \$3,937.00    | \$1,157.47 |
| Lenoir Memorial Hospital | N          | 1           | 1                          | 1                          | \$751.00      | \$283.87   |
| Sampson Regional Medical | N          | 1           | 1                          | 1                          | \$1,202.00    | \$186.52   |
| Nash X-Ray Assoc., PA    | N          | 1           | 1                          | 1                          | \$80.00       | \$30.68    |

As reported, juveniles who required hospital related services of less than 24 hours resulted in \$6,510.00 billed and \$1,776.48 costs paid. All visits were for emergent services. All services were conducted by non-contracted providers.

- To note- Due to the size and staff structure of Juvenile Justice there is not a comparable system, i.e. Opus system or Utilization Review Section. All medical claims are processed via paper claims by business officers at each Youth Development Center location. PGBA has created a workflow to accommodate the submission of hard copy claims.

**(7) The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and Wake Med Hospital.**

This item does not apply to Juvenile Justice.

**(8) The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, UNC Rex Healthcare, and Wake Med Hospital, including the number of days between the date the claim was filed and the date the claim was paid.**

This item does not apply to Juvenile Justice.

**(9) A list of hospitals under contract.**

Currently, PGBA confirms ACJJ contracted hospitals and affiliates with ACJJ Purchasing and Contracts. The quarterly data submitted by PGBA confirms payment at the legislatively mandated rate of two times Medicaid or 70% of prevailing charges.