

EFFECTIVE: OCTOBER 1ST, 2023

The process to deposit Interstate Compact Fee Payments (ISC) is changing

North Carolina Department of Adult Correction and ViaPath Technologies are committed to creating a smooth transition of all ISC payment services over the course of the next several weeks. This will include all payment methods such as Money Orders by mail, over the Web, and via the Phone. You will begin seeing regular communications on important topics pertaining to this transition.

With this change, JPay will no longer be the provider of offender ISC Payments for the North Carolina Department of Adult Correction. This will transfer to ViaPath*.

Family and friends can go [HERE](#) to download the REQUIRED Money Order deposit form that needs to be sent along with the Money Order to be processed. You can also visit [Ways To Pay](#) for information on much faster alternative ways to make ISC payments via our mobile app, the Web, Phone and at any Western Union location.

Any money orders that JPay may receive after **This Transfer to TouchPay will be returned to sender with instructions on how to send to TouchPay.**

Please update this change in your records so you can start sending offender ISC Payments via ViaPath at www.ConnectNetwork.com.

*Payment services are provided by TouchPay Holdings, L.L.C. dba GTL Financial Services a wholly owned subsidiary of Global Tel*Link Corporation d/b/a ViaPath Technologies (ViaPath). For more information on ViaPath visit www.viapath.com.

