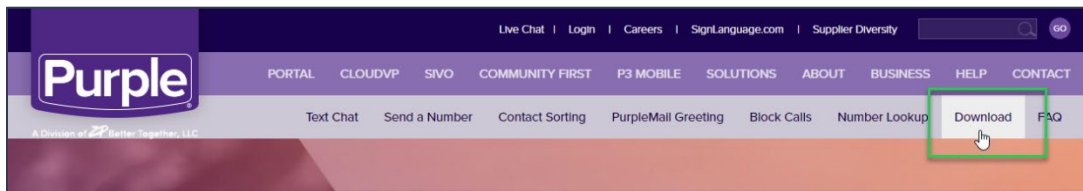


Video Relay Service for Deaf or Hard of Hearing Friends & Family

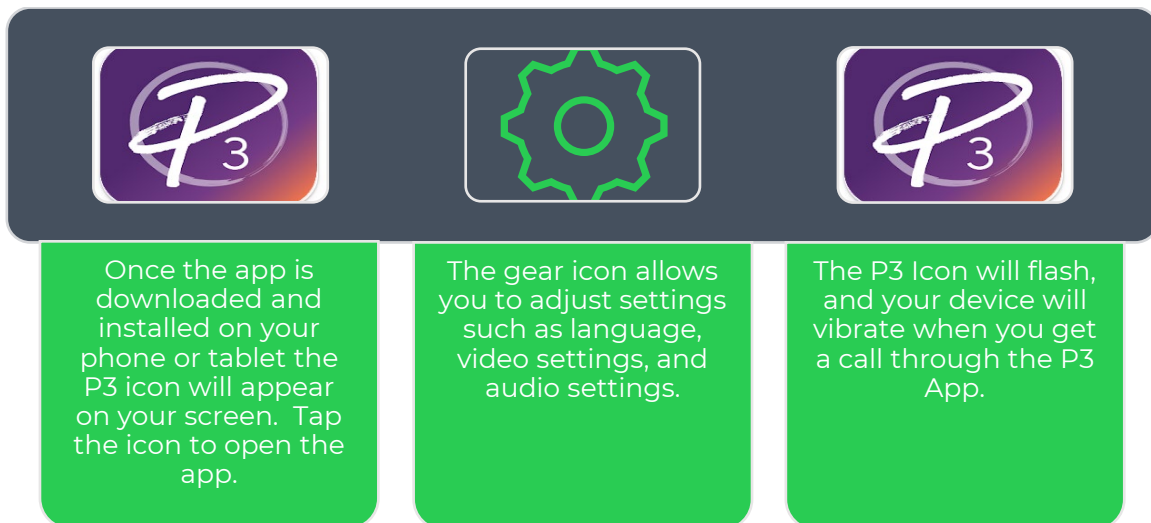
If you are deaf or hard of hearing, you'll need the **Purple P3 Application** to receive calls from incarcerated family members or friends on your cell phone or tablet. To download the App, navigate to the **P3 Communications App** from the Purple VRS website: <https://www.purplevrs.com/p3mobile>, then select the **Download** button.



Next, select the **App Store for Apple devices**, or **Google Play for Android devices**.



Note: To use the **P3** application, you must be registered with Purple Communications as an ASL user. Please visit <https://account.purplevrs.com/Registration> to complete your registration.



A diagram with three icons in a dark grey bar: a P3 icon, a gear icon, and another P3 icon. Below each icon is a green box with text explaining its function.

- P3 Icon:** Once the app is downloaded and installed on your phone or tablet the P3 icon will appear on your screen. Tap the icon to open the app.
- Gear Icon:** The gear icon allows you to adjust settings such as language, video settings, and audio settings.
- P3 Icon Flash:** The P3 Icon will flash, and your device will vibrate when you get a call through the P3 App.